



## Quality Policy

McCosker Contracting activities centre on civil construction services, industrial services, building services, steel fabrication and installation and waste management services.

McCosker management and staff are committed to achieving the following quality objectives/performance targets:

- to fulfil our contractual obligations and enhance client satisfaction through the effective application of the Quality Management System;
- to thoroughly plan, manage and control the quality of our work and that of our subcontractors to ensure finished product and service within client specifications;
- to maintain efficient and effective operations, enabling business prosperity;
- to achieve and maintain Quality Management System certification to AS/NZS ISO 9001:2008;
- to ensure staff have the necessary skills, competencies, licences and training for them to perform their assigned tasks;
- to audit/assess and review our performance and assess feedback from clients with a view to systematically and continually improving the company's performance;
- to conform to applicable statutory, regulatory and industry requirements; and
- to periodically review the effectiveness of the Quality Management System in terms of achieving the above objectives, with a view to continual improvement.

As the Managing Director, I have overall responsibility for all aspects of quality within McCosker. The achievement of quality and client satisfaction requires special attention and support from staff and our subcontractors alike, and I therefore ask that all McCosker personnel take responsibility for the quality of their own performance.

Bob McCosker

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